

**Summary of Variances for the Resources Directorate**

**ANNEX 1**

**Monitor 2 2008/09**

Service area	Budget 08/09 £'000's	Actual to October 2008 £'000's	Monitor 2 Anticipated Outturn £'000's	Monitor 2 Variance £'000's	Comments
Director of Resources	396	136	342	(54)	Underspend from the temporary vacancy of the Director's position, offset against recruitment costs,-£10k. Within this budget there is the Resources Development Fund, for which there are currently no anticipated spending plans, -£44k.
<b>Public Services</b>					
Benefits subsidy	(174)	(1,779)	(375)	(201)	This variance is due to there being fewer than budgeted eligible overpayment errors, especially those cases where fraudulent claims have been made. In addition we continue to achieve 100% subsidy on Local Authority error overpayments.
Benefits Administration	1,724	578	2,020	266	There are additional staffing costs of +£262k mainly on the use of agency staff. This is as a result of the delayed implementation of the benefits restructure, and additional backfill of staff while attending training sessions. There have also been additional costs of +£30k incurred on office equipment and telephony necessary for benefits restructure. A further £30k of additional staff costs are being invested reviewing overpayments which will deliver savings next year. There is an underspend against administration grants awarded for the introduction of the Local Housing Allowance and Employment Support Allowance. The total of the grants awarded was £178k, of which there is an underspend of -£59k. The balance of +£3k is made up of several minor overspends.
York Contact Centre	581	309	523	(28)	There is an overspend on staffing budgets within YCC of +£98k. This is due to an unachieved savings target, and an under-recovery of income from planning. Council Tax and NNDR administration and Recovery teams have offsetting staff underspend of -£97k. There is an over-achievement of income of -£95k on court costs from the recovery of Council Tax and NNDR debts, which is offset against additional court fees of +£13k. There have been additional one-off costs of +£13k incurred on office equipment and telephony due to the council tax team moving into the Contact Centre. An additional +£30k will be spent on a review of the single persons discount to generate future year savings. The balance of +£10k is made up of several minor overspends.
Support Services	41	183	(4)	(45)	There is an underspend due to the position of Systems Support and Development Manager being held vacant and which is being reviewed as part of the Resources restructure.
<b>Total for Public Services</b>	<b>2,172</b>	<b>(709)</b>	<b>2,164</b>	<b>(8)</b>	

Service area	Budget 08/09 £'000's	Actual to October 2008 £'000's	Monitor 2 Anticipated Outturn £'000's	Monitor 2 Variance £'000's	Comments
<b>Strategic Finance</b>					
Exchequer Total	( )	(5)	17	17	There is an overspend on staff costs due to temporary staff covering long term sickness and maternity leave. In addition there is a shortfall in the claims fees being recovered.
Strategic Finance	(26)	(115)	(30)	(4)	Staff vacancies earlier in the year are offsetting additional costs being incurred on temporary staff cover.
FMS Project Team	245	116	260	15	This overspend relates to additional salary, software & licensing costs.
<b>Total</b>	<b>219</b>	<b>(4)</b>	<b>247</b>	<b>28</b>	
<b>Performance, Audit, Risk Management</b>					
Audit & Fraud	137	78	152	15	There are cost pressures associated with covering long term sickness within the Audit team, +£20k. Additional legal fees are being incurred on prosecutions, +£23k. Vacant staff posts and general underspends within the Fraud team are generating offsetting underspends, -£28k.
Risk Management	7	63	(4)	(11)	There is a small staff underspend and additional income from the legal framework.
Head of Service	82	5	46	(36)	As previously reported the annual DA fees for 2008/09 are anticipated to be lower than expected, although there have been some additional costs associated with the Annual Governance report, -£19k. There is a part year staff vacancy in the trainee programme, and the AD post has been vacant for a short period, -£17k.
Performance	(11)	(10)	(20)	(9)	This underspend is from the Head of Service staff vacancy.
<b>Total</b>	<b>215</b>	<b>136</b>	<b>174</b>	<b>(41)</b>	
I T & T	52	(629)	(274)	(326)	Refer to separate sheet
Easy Project	1,688	1,022	1,668	(20)	This variance reflects staff underspends due to delays in recruitment.
<b>TOTAL</b>	<b>4,741</b>	<b>(48)</b>	<b>4,321</b>	<b>(421)</b>	

**INFORMATION TECHNOLOGY & TELECOMMUNICATIONS - April 2008 - October 2008**

**MAJOR VARIANCES ABOVE £30K**

Social Care System replacement programme

-£166k

Technical Integration work now undertaken in house rather than 3rd party supplied at substantially reduced cost.  
Further integration work required in 2009/10 estimated at £60k

Single Assessment Process

-£48k

Directorate does not have resource to implement the project in year

**CANCELLED PROJECTS**

Looked After Children Computer System (LACCS) and Children's Assessment Framework (CAF) Database  
Systems no longer in use

-£8k

**SLIPPED/DEFERRED PROJECTS**

Asset Management System

-£15k

Final acceptance linked to FMS project . Due 2009/10

Highways Upgrade

-£9k

Review of Business case being undertaken

Continuing Professional Development Solution

-£10k

Anticipated late delivery of software from supplier

Linking of Integrated Children's System and Pupils Database

-£13k

Delays due to technical difficulties regarding product installation

Planning & regs Data Integration

-£5k

Directorate does not have resource to implement the project in year

Register Building Control

-£18k

Awaiting decision from HM Government re Web content requirements

Children's Centre Database

-£11k

Directorate does not have resource to implement the project in year

Raise Ongoing Development

-£6k

Delayed implementation due to supplier resource implications

Adult social services mobile working

-£20k

Awaiting customer specification

**MISCELLANEOUS UNDERSPENDS AND INCOME**

Additional Income

-£25k

Sales of services that are outside of the annual Service Level Agreement and associated internal recharges

Revised Accruals

-£9k

Telephone fraud charges accrued 07/08 of £20k. Robust negotiations with the supplier have resulted in a substantial reduction in liabilities due to acceptance of shared risk argument.

General Underspends

-£56k

There are a number of cost centres currently forecasting small underspends.

Warden Call

-£19k

New supplier and solution delivered for reduced costs. Further integration work in 2009/10

**INVESTMENT APPROVED BY THE CORPORATE IT STRATEGY GROUP**

EDRMS

+£18k

Purchase FLARE interface to allow for early adoption of the service

Biztalk Middleware Solution

+£18k

Establish a development and test environment to enable testing of new application interfaces (e.g. FMS and e-recruitment)

Additional Developer Resource

+£240k

Fund additional development resource to support the easy@york programme including the Intranet replacement project

NI 14 Tool

+£10k

Purchase tool to enable collation of avoidable contact data. This is a Central Government requirement from January 09

Content Management System (CMS) Upgrade

+£26k

System and database upgrade to V5.7. Required to ensure website code quality and accessibility standards do not compromise CYC's ability to meet mandated compliance ratings

**-£326k**